

Effective
Improvement
Delivery
Processes
WE
Comparison
CAN
Performance
Understand
Leadership
Competitors
Goals
Development
Measurement
Achievement
BENCHMARK
Evaluation
LEAN
Knowledge
Assessment
Realisation
Overview
ORGANISATION
Illustrate
Capability
Policy

Testimonials

"We have been engaged on the NWAA ASCE Programme for a number of years and following the introduction to the programme the company continues to show progress towards our aspirations of becoming a **World Class Supplier**. The benchmarking process **provides tangible evidence and clear knowledge from an independent specialist**, verification of progress made and feedback for opportunity. Although the benchmarking process is a formal process, the assessment is conducted in an informal **un-confrontational manner**. The process complements our **strategic development plan** to become a Word Class Supplier"

Mike Haworth

Business Development Director, Kaman Composites UK Ltd

"As an SME, we want to **improve our business** and to deliver an **exceptional experience to our customers**. The Learner to World Class Model provides us with a structured step by step toolset that is an **essential part of understanding** where we are and more importantly highlighting what we need to do to **improve our business processes** to achieve a sustained **improvement in our business performance**."

Ian Gibson

Operations Director, John Huddleston Engineering

"The NWAA Learner to World Class benchmarking provided us with the baseline measures in **business critical processes** which we utilised in the construction of both **staff and company development plans**. This enabled us to align our **people development** with the **needs of the supply chain** in which our company operates."

Kevan McAvoy

Value Stream Leader & 6 Sigma Master Blackbelt, Sigmalex

For further information, please contact Ian Blades
or Glen Bullen on 01282 604444.

