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Stationery & Office Supplies: Testimonials

"On opening our account we had a meeting with Julie Barker, who was excellent, and had put together a list of all our stationery items we use as a quick reference guide and went through the **online ordering** with us step by step. Julie is very helpful and on the few occasions I have had a price query or unsure on something she has sorted it out very quickly. She always says she is **only a phone call away**.

Lyreco have **reduced prices** on items we have purchased which were not on our original list. We have a monthly meeting when Julie visits us to go over any updates.

The online ordering is **very quick and easy to use**. It is very good that you get a picture and a description of the item you are ordering. It is excellent that no matter how small or large your order is, you know it will be **delivered the next working day**. The Customer Service staff are very helpful too.

All in all Julie Barker and Lyreco are **saving Sigmatex money** on their stationery ordering and are providing an **excellent service**."

Pam Yoxall, Sigmatex (UK) Ltd

"I use Lyreco 3 or 4 times a week, the website is great, really **easy to use**. Products are **described accurately** so there are never any surprises when they arrive. Delivery is very fast so if you need anything in a rush they are the people to see. Julie Barker is a **joy to deal with** if I have any issues or queries."

Hannah Burns, Capital Properties

"Our Lyreco representative has been very **supportive** in helping me to settle into my new role as Office Administrator at Illingworth Research. Even prior to my taking up the new position, she had worked to prepare a list of most used products which has been invaluable to me. A **welcome phone call** was much appreciated and a guide to using Lyreco's **online services** was much appreciated.

Ordering is straight forward and **delivery is prompt** and is usually next day. I have found Lyreco's services to be both **professional and friendly** and in my experience this is a great foundation in **positive working partnerships**."

Anita Smith, Illingworth Research Ltd

For further information, please contact the Shared Services Team on 01772 648800.