



## Membership Annual Renewal – Terms & Conditions

These Terms & Conditions ("T&Cs") govern the annual renewal of membership for North West Aerospace Alliance. By renewing your membership, you agree to the following:

### 1. Membership Term

- Memberships are valid for 12 months from the date of initial enrolment or last renewal.
- Memberships automatically expire at the end of the term unless renewed.

### 2. Renewal Policy

- Renewal notices will be sent via email at least 30 days prior to the membership expiration date.
- Payment must be received before the expiration date to maintain continuous membership benefits.

### 3. Membership Fees

- The annual membership fee is subject to change with notice.
- Fees are payable in full at the time of renewal.

### 4. Refund Policy

- **Non-Refundable Fees:** Membership fees are non-refundable once payment is processed.
- **Exceptional Circumstances:** Refunds may be considered on a case-by-case basis in exceptional situations (e.g., medical reasons, relocation). Requests must be submitted in writing within 30 days of renewal.
- **Partial Refunds:** Not available unless explicitly agreed in writing.
- **Administrative Fee:** An administrative processing fee may apply to any approved refunds.

### 5. Cancellations

- Members may cancel their membership at any time by notifying us in writing.
- Cancellation does not entitle the member to a refund unless otherwise stated.

### 6. Lapsed Memberships

- Memberships not renewed within 30 days of expiration will be considered lapsed.
- Lapsed members may be required to reapply and may not retain prior benefits or tenure.

### 7. Benefits & Access

- Membership benefits are subject to change and are not guaranteed.
- Access to member-exclusive events, content, or discounts requires an active membership.

### 8. Contact Information

For questions or to submit a refund/cancellation request, contact:

**North West Aerospace Alliance** | Email: [accounts@aerospace.co.uk](mailto:accounts@aerospace.co.uk)